

## CANADIAN MUSEUM OF NATURE

### Visit Guidelines for Groups

The Canadian Museum of Nature has established health-and-safety guidelines to keep everyone safe during their visit.

Please read this information carefully. Share these guidelines with all group leaders and participants.

#### Before Arriving

- Screen each group member for COVID-19 symptoms and risks. If anyone is not well, please reschedule your group's visit.
- Visitors may bring in outside food and drink. Nature Café and water fountains are closed, but vending machines and bottle-refilling stations are available.
- Limited lunch space is available for reservation and is subject to change, based on museum restrictions and health-and-safety guidelines.
- Prepare to use contactless payment methods at the museum.
- Review the bus/coach [directions and map](#) (PDF).

#### Arrival

- Alert the museum of your arrival time by calling
  - 613-355-4558.
- Group drop-offs and pick-ups are at the Group Entrance.
- Your group will enter the museum through the entrance identified by the Booking Coordinator upon final reservation confirmation. It will be either the Group Entrance or the Main Entrance.
- Bus/coach parking is available on the east side of the museum on Metcalfe Street. [Directions and map](#) (PDF).
- Provide confirm your departure time with the staff member who welcomes your group.

#### Visit Rules

- We recommend the use of a mask, especially where physical distancing is not feasible.
- Food and drink may be consumed only in designated areas.

#### Departure

- If exiting through the Group Entrance, when you are ready to leave, please go to the Reception Desk and speak to a member of our staff. They will unlock the Group-Entrance doors.

**Thank you and we look forward to seeing you soon!**